



This document explains the importance of Virginia's coordinated partner network, and the NWD partner levels offered in Virginia.

The Importance of NWD Virginia's Coordinated Partner Network

Human needs do not exist in bubbles. In fact, it is common for people to seek support from multiple service providers for a variety of needs—sometimes all at once. No Wrong Door Virginia's Coordinated Partner Network finds opportunities to streamline service information and delivery, so that accessing information and receiving care is easier for everyone.

Partner Levels

COMMUNITY PARTNERS

Community Partners are local organizations that help shape how care is delivered in Virginia.

- A seat at local meetings to connect and collaborate with other service providers
- Monthly updates with news, training, and partner highlights
- Access to free training and helpful tools on the NWD Partner Page

NETWORK PARTNERS

Network Partners share technology to send referrals and coordinate support in real time.

- Securely share client information & notes (with consent)
- Direct Connect sends electronic referrals for opted-in programs

About NWD

No Wrong Door (NWD) Virginia is an initiative to make accessing long-term care easier for older adults, people with disabilities, veterans, and caregivers.

Key Elements of the NWD Initiative

- Governance & Administration
- Streamlined access to public programs
- Options Counseling (PCOC)
- Public Outreach & Coordination